

Epic	Epic Story	Stories	Orig Req
Top View Icon	As a rep using CS Desktop, if the MTN in focus uses a Non-Geographic number, I want to see a distinct icon, so that I know up-front that any changes to the MTN will involve special handling.		7.1
Top View Icon		As a rep using CS Desktop, if the MTN in focus uses a Non-Geographic number, I want to see a distinct icon in Top View> Customer, so that I know up-front that any changes to the MTN will involve special handling.	7.1.1 #1
Top View Icon		As a rep using CS Desktop, if the Non-Geo icon is visible in Top View> Customer, I want to see more information when I mouse-over, so that I can quickly understand the icon without going to a different page.	7.1.1 #2
Top View Icon		As a rep using CS Desktop, when I view the help file for Top View> Customer, I want to see the Non-Geo icon listed, so that the file is accurate and informative.	Missed!
Top View Icon		As a vision-impaired rep using CS Desktop, if the Non-Geo icon is visible in Top View> Customer, I want my screen reader to clearly identify the icon and its purpose, so that I can quickly understand the icon without going to a different page.	Missed!
MTN Change-NonGeo To NonGeo	As a customer using a Non-Geographic mtn, I want the ability to change to a different Non-Geographic mtn, so that I can circumvent spam issues, should they arise.		7.6
MTN Change-NonGeo To NonGeo		As the business, when a rep is conducting an MTN change for a line with a Non-Geo MTN, I do not want the rep to be able to type in an MTN on Service Change-MTN, so that a Non-Geo number can be properly assigned.	7.6.2 #5
MTN Change-NonGeo To NonGeo		As a rep conducting an MTN change for a line with a Non-Geo MTN, when I click >> on Service Change-MTN, I want a Non-Geo number to be automatically populated so that I can quickly move to the next step in the order.	7.6.2 #4a
MTN Change-NonGeo To NonGeo		As a rep conducting an MTN change for a line with a Non-Geo MTN, when I click >> on Service Change-MTN, if ITM indicates insufficient Non-Geo MTNs, I want to see an error explaining why the transaction must be abandoned.	7.6.2 #8
MTN Change-NonGeo To NonGeo		As a rep conducting an MTN change for a line with a Non-Geo MTN, I want to be able to choose between Non-Geo and Wireless on the Obtain Mobile Number screen, so that I can change to either type of number per the customer's need.	7.6.1 #1

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MTN Change-NonGeo To NonGeo		As a rep conducting an MTN change for a line with a Non-Geo MTN, I want to override the default Wireless setting on the Obtain Mobile Number screen by selecting Non-Geo, so that I don't have to backtrack if I determine that a Non-Geo number is needed.	7.6.1 #1
MTN Change-NonGeo To NonGeo		As a rep using CS Desktop, when I view the Obtain Mobile Number help file, I want to see information about the Non-Geo radio and new button label, so that the file is accurate and informative.	7.15 #3
MTN Change-NonGeo To NonGeo		As the UX designer, I want the Non-Geo option on the Obtain Mobile Number screen to appear as a radio button to the right of VoIP, so that it is visually grouped with the other two radios.	7.6.1 #1
MTN Change-NonGeo To NonGeo		As the UX designer, I want the three radios at the top of the screen to be centered, so that GUI standards are upheld.	7.6.1 #2
MTN Change-NonGeo To NonGeo		As the business, I want the Non-Geo option on the Obtain Mobile Number screen to be selectable ONLY if the customer's Contracts profile is Non-Geo Numbering compliant, so that contractual obligations are upheld.	7.6.1 #3
MTN Change-NonGeo To NonGeo		As a vision-impaired rep conducting an MTN change for a line with a Non-Geo MTN, I want my screen reader to clearly identify the Non-Geo option on Obtain Mobile Number, so that I can use it without assistance.	Missed!
MTN Change-NonGeo To NonGeo		As a rep conducting an MTN change for a line with a Non-Geo MTN, when I choose Non-Geo on the Obtain Mobile Number screen, I want the label of the Select button to change to "Get Non-Geo #" so that the next step is clear.	7.6.1 #4a
MTN Change-NonGeo To NonGeo		As a rep conducting an MTN change for a line with a Non-Geo MTN, when I choose Non-Geo on the Obtain Mobile Number screen, I want all non-applicable elements on the screen to become inactive, so that I'm not distracted by irrelevant items.	7.6.1 #4b
MTN Change-NonGeo To NonGeo		As the Billing system, when an MTN change is submitted with a Non-Geo number, I want to receive the alternate BID in the transaction so that I can derive the actual billing location.	7.6.2 #3b
MTN Change-NonGeo To NonGeo		As the Billing system, when an MTN change is submitted with a Non-Geo number, I want <nonGeoMtnIndicator> to equal Y so that I can process the transaction properly.	7.6.2 #7b&c

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MTN Change-NonGeo To NonGeo		As the business, I want the ability to generate reports based on the number of Non-Geo lines that changed to a new Non-Geo number, so that I can evaluate utilization and project impacts.	11 #8
MTN Change-Non-Geo To Geo	As the business, I want to be able to change an existing Non-Geographic mtn to a Geographic mtn, so that customer service reps have flexibility in resolving unexpected Non-Geo issues.		7.6
MTN Change-Non-Geo To Geo		As a rep conducting an MTN change for a line with a Non-Geo MTN, when I click the search icon on Service Change-MTN, I want to see an alert advising that the line will be changed to a Geographic number, so that I can verify my action.	7.6.2 #6a
MTN Change-Non-Geo To Geo		As a rep conducting an MTN change for a line with a Non-Geo MTN, when I click the search icon on Service Change-MTN and click through the alert, I want the Obtain Mobile Number screen to default to Wireless with the NPA/NXX defaulted to the account's Home CBR # or the account's Work CBR # so that I can proceed RUI.	7.6.2 #6b
MTN Change-Non-Geo To Geo		As the Billing system, when an LLP MTN is changed from Non-Geo to Geo, I want the rep to trigger a FOM check before submitting the transaction, so that I can validate the MXA.	7.6.2 #7a
MTN Change-Non-Geo To Geo		As the business, I want the ability to generate reports based on the number of Non-Geo lines that changed to a Geographic number, so that I can evaluate utilization and project impacts.	11 #9
MTN Change-Geo To Non-Geo	As the business, I want to be able to change an existing Geographic mtn to a Non-Geographic mtn, so that our geographic NANP inventory can be preserved.		7.6
MTN Change-Geo To Non-Geo		As a rep conducting an MTN change for a Geographic line for a customer with a Non-Geo Numbering compliant Contracts profile, I want to be able to choose between Non-Geo and Wireless on the Obtain Mobile Number screen, so that I can change to either type of number per the customer's need.	7.6.1 #1
MTN Change-Geo To Non-Geo		As a rep conducting an MTN change for a customer with a Non-Geo Numbering compliant Contracts profile, when I click the Get Non-Geo # button, if the device on the line IS Non-Geo compatible, I want to see the next available Non-Geographic number displayed in the New MTN field on Service Change, so that I can continue to the next step of the order.	7.6.2 #3a
MTN Change-Geo To Non-Geo		As the Billing system, when an LLP MTN is changed from Geo to Non-Geo, I want the rep to trigger a FOM check before submitting the transaction, so that I can validate the MXA.	7.6.2 #7a
MTN Change-Geo To Non-Geo		As a rep conducting an MTN change for a customer with a Non-Geo Numbering compliant Contracts profile, when I click the Get Non-Geo # button, if ITM indicates insufficient Non-Geo MTNs, I want to see an error explaining why the transaction must be abandoned.	7.6.2 #8

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MTN Change-Geo To Non-Geo		As a rep conducting an MTN change for a customer with a Non-Geo Numbering compliant Contracts profile, when I click the Get Non-Geo # button, if the device on the line is not Non-Geo compatible, I want to see a hard-stop error message so that the customer's service is not disrupted.	7.6.2 #2a
MTN Change-Geo To Non-Geo		As a rep conducting an MTN change for a customer with a Non-Geo Numbering compliant Contracts profile, if I receive an "incompatible device" hard-stop when attempting to retrieve a Non-Geo MTN, I want the Non-Geo option on Obtain Mobile Number to be non-selectable for the remainder of the call session so that I don't have to remember that Non-	7.6.2 #2b
MTN Change-Geo To Non-Geo		As a rep conducting an MTN change for a customer with a Non-Geo Numbering compliant Contracts profile, if I change to a Non-Geo compatible device AFTER receiving an "incompatible device" hard-stop, I want the Non-Geo option on Obtain Mobile Number to become selectable again, so that I can proceed with the next step in the transaction.	Missed!
MTN Change-Geo To Non-Geo		As the business, I want the ability to generate reports based on the number of Geographic lines that changed to a Non-Geo number, so that I can evaluate utilization and project impacts.	11 #10